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S1000-003

M Sterling B2B Collaboration-Supply Chain Business Network V1 Sales Engineer Specialt

Questions & Answers PDF

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Question: 1

Why is it important to validate and match the client's internal strategic platform?

- A. To ensure regulatory requirements are met
- B. To test the suitability of the solution recommended
- C. To analyze the client volume
- D. To align the recommended solution with the client's business goals

Answer: D

Explanation:

It is important to validate and match the client's internal strategic platform to ensure that the recommended solution is aligned with the client's business goals. This ensures that the solution is suitable for the client's needs and will help them achieve their objectives. By understanding the client's strategic platform, the solution can be customized to their specific requirements, which increases the likelihood of successful implementation and adoption.

Validating and matching the client's internal strategic platform also helps to ensure that the solution is compatible with the client's existing systems and processes. This reduces the risk of incompatibility issues and integration challenges, which can delay the implementation and increase costs.

While regulatory requirements are also important to consider, they are not the main reason for validating and matching the client's internal strategic platform. Similarly, analyzing the client volume is not directly related to the alignment of the recommended solution with the client's business goals.

Question: 2

When should you determine if a business value assessment is required?

- A. Before validating the service-level agreements
- B. After identifying client supply chain needs
- C. When selecting the correct products to meet client requirements
- D. Before building the bill-of-materials

Answer: D

Explanation:

Determining if a business value assessment is required should be done before building the bill-of-materials (BOM). A business value assessment is an evaluation of the potential benefits and returns on

investment of a technology solution. It helps to determine if the solution is worth investing in and if it aligns with the strategic objectives of the organization.

Before building the BOM, it is important to assess the business value of the solution to ensure that it is a worthwhile investment for the client. By conducting a business value assessment, technology providers can determine if the solution is aligned with the client's business objectives, if it will deliver the expected benefits, and if it is financially feasible.

While validating service-level agreements and identifying client supply chain needs may be important steps in the overall process of delivering a technology solution, they are not directly related to determining if a business value assessment is required. Similarly, selecting the correct products to meet client requirements is an important step in building the BOM, but it should be done after assessing the business value of the solution.

Question: 3

If a client has a large supply chain, what step should be taken first?

- A. Analyzing the client volume
- B. Validating the service-level agreements
- C. Identifying client supply chain needs
- D. Testing the suitability of the solution recommended

Answer: C

Explanation:

If a client has a large supply chain, the first step that should be taken is C. Identifying client supply chain needs.

Identifying the client's supply chain needs is critical in understanding their unique requirements, pain points, and opportunities for improvement. This information is necessary to tailor the solution to the client's specific needs and ensure that it is aligned with their business goals. Without a clear understanding of the client's supply chain needs, it is difficult to determine the appropriate solution and make recommendations.

Once the client's supply chain needs are identified, the next step would be to analyze the client volume (A) to determine the scale of the operation and the expected demand. This information can be used to develop a plan for the implementation and to ensure that the solution is scalable and can handle the expected volume.

Validating the service-level agreements (B) and testing the suitability of the solution recommended (D) are important steps, but they should come later in the process, after the client's supply chain needs are identified and analyzed.

Question: 4

What is the purpose of testing the suitability of the solution recommended?

- A. To ensure regulatory requirements are met
- B. To assess the budget fits the solution recommended
- C. To validate and match the client's internal strategic platform
- D. To determine if the recommended solution meets client requirements

Answer: D

Explanation:

The purpose of testing the suitability of the recommended solution is to determine if it meets the client's requirements. This involves validating that the solution meets the client's functional, technical, and performance requirements, as well as any other specifications that were identified during the requirements gathering process.

Testing the suitability of the solution is an important step in the technology solution delivery process as it helps to ensure that the recommended solution is fit for purpose and will deliver the expected outcomes. It helps to identify any issues or gaps in the solution and allows for any necessary changes or improvements to be made before the solution is implemented.

While ensuring regulatory requirements are met and assessing the budget may be considerations in some cases, they are not the primary purpose of testing the suitability of the recommended solution. Similarly, while matching the client's internal strategic platform may be an important consideration, it is not the primary purpose of testing the suitability of the recommended solution.

Question: 5

When is it necessary to assess that the budget fits the solution recommended?

- A. After testing the suitability of the solution recommended
- B. Before building the bill-of-materials
- C. After prescribing the bill-of-materials
- D. After validating and matching the client's internal strategic platform

Answer: B

Explanation:

It is necessary to assess that the budget fits the solution recommended before building the bill-of-materials.

Assessing the budget is an important part of the planning process, and it helps to ensure that the solution recommended is feasible and affordable for the client. By assessing the budget early in the

process, it is possible to make adjustments to the solution or the scope of the project as needed to fit within the client's budget.

Before building the bill-of-materials, it is important to have a clear understanding of the client's requirements and the recommended solution. This includes testing the suitability of the solution recommended (A) and validating and matching the client's internal strategic platform (D). However, the budget should be assessed before the bill-of-materials is created to ensure that it is feasible and realistic based on the available funding.

After prescribing the bill-of-materials (C), it may be necessary to revisit the budget to ensure that it is still feasible based on the final components and costs included in the bill-of-materials. However, assessing the budget should be done before the bill-of-materials is created to avoid having to make significant changes later in the process.

Question: 6

Which step involves describing the resiliency of the system?

- A. Identifying client supply chain needs
- B. Validating the client industry
- C. Analyzing the current client technical capability
- D. Describing the availability of the system

Answer: D

Explanation:

The step that involves describing the resiliency of the system is describing the availability of the system. This involves discussing how the IBM Sterling B2B Collaboration-Supply Chain Business Network is designed to ensure high availability, and how it can be configured to meet the specific availability requirements of the client. This may include discussing the various components of the system, such as the servers, databases, and network infrastructure, and how they are designed to ensure high availability and resiliency. Additionally, the sales engineer may discuss any backup and disaster recovery strategies that are in place to ensure that the system can quickly recover from any disruptions or outages.

Question: 7

What is the purpose of analyzing the client volume?

- A. To validate the client industry
- B. To identify client supply chain needs
- C. To describe the resiliency of the system
- D. To describe the data-privacy and localization

Answer: B

Explanation:

Analyzing the client volume is an important step in identifying the supply chain needs of the client. Understanding the volume of transactions, orders, and other data points that the client processes can help the Sales Engineer identify areas where the client may need to improve efficiency, streamline processes, or scale their supply chain to accommodate future growth. By analyzing the client volume, the Sales Engineer can also better understand the client's business requirements and suggest solutions that will help the client achieve their supply chain goals. While validating the client industry, describing the resiliency of the system, and describing data privacy and localization are also important considerations, they are not the primary reasons for analyzing the client volume.

Question: 8

Which step involves describing the data-privacy and localization?

- A. Validating the service-level agreements
- B. Analyzing the client volume
- C. Analyzing the current client technical capability
- D. Describing the regulatory requirements

Answer: A

Explanation:

The step that involves describing the data-privacy and localization is describing the regulatory requirements. This involves discussing how the IBM Sterling B2B Collaboration-Supply Chain Business Network is designed to meet the specific data-privacy and localization requirements of the client, as well as any regulatory requirements that may be applicable to the client's industry or geography. This may include discussing how the system can be configured to ensure that sensitive data is encrypted and protected, how data can be stored and accessed only in specific locations, and how the system can be configured to meet specific regulatory requirements around data privacy, security, and localization. By describing the regulatory requirements, the sales engineer can help to ensure that the client understands how the IBM Sterling B2B Collaboration-Supply Chain Business Network can be configured to meet their specific regulatory and compliance needs.

Question: 9

What is the purpose of describing the availability of the system?

- A. To analyze the client volume
- B. To describe the resiliency of the system
- C. To validate service-level agreements
- D. To identify client supply chain needs

Answer: B

Explanation:

Describing the availability of the system is important in order to understand the resiliency of the system. This involves understanding how the system operates, how it handles disruptions, and what measures are in place to ensure that the system remains available to the client at all times. By describing the availability of the system, the Sales Engineer can assess whether the system is resilient enough to meet the client's needs, including their uptime requirements and their ability to quickly recover from any system failures. While analyzing the client volume, identifying supply chain needs, and validating service-level agreements are also important considerations, they are not the primary reasons for describing the availability of the system.

Question: 10

Why is it important to describe the resiliency of the system?

- A. To validate service-level agreements
- B. To identify client supply chain needs
- C. To ensure regulatory requirements are met
- D. To describe the availability of the system

Answer: D

Explanation:

It is important to describe the resiliency of the system, which includes its availability, to ensure that the client understands how the IBM Sterling B2B Collaboration-Supply Chain Business Network can perform at optimal levels to meet their needs. By discussing the system's design, components, backup and disaster recovery strategies, and other factors that contribute to its resiliency, the sales engineer can demonstrate to the client that the system can meet their specific availability requirements. This can help to build trust and confidence in the system and its ability to support the client's supply chain operations. Additionally, by ensuring that the system is highly available and resilient, the client can avoid potential disruptions to their operations, which can result in lost revenue, reduced productivity, and damage to their reputation.