



# ICDL

## ICDL-WINDOWS Exam

### ICDL The ICDL L4 Windows Exam

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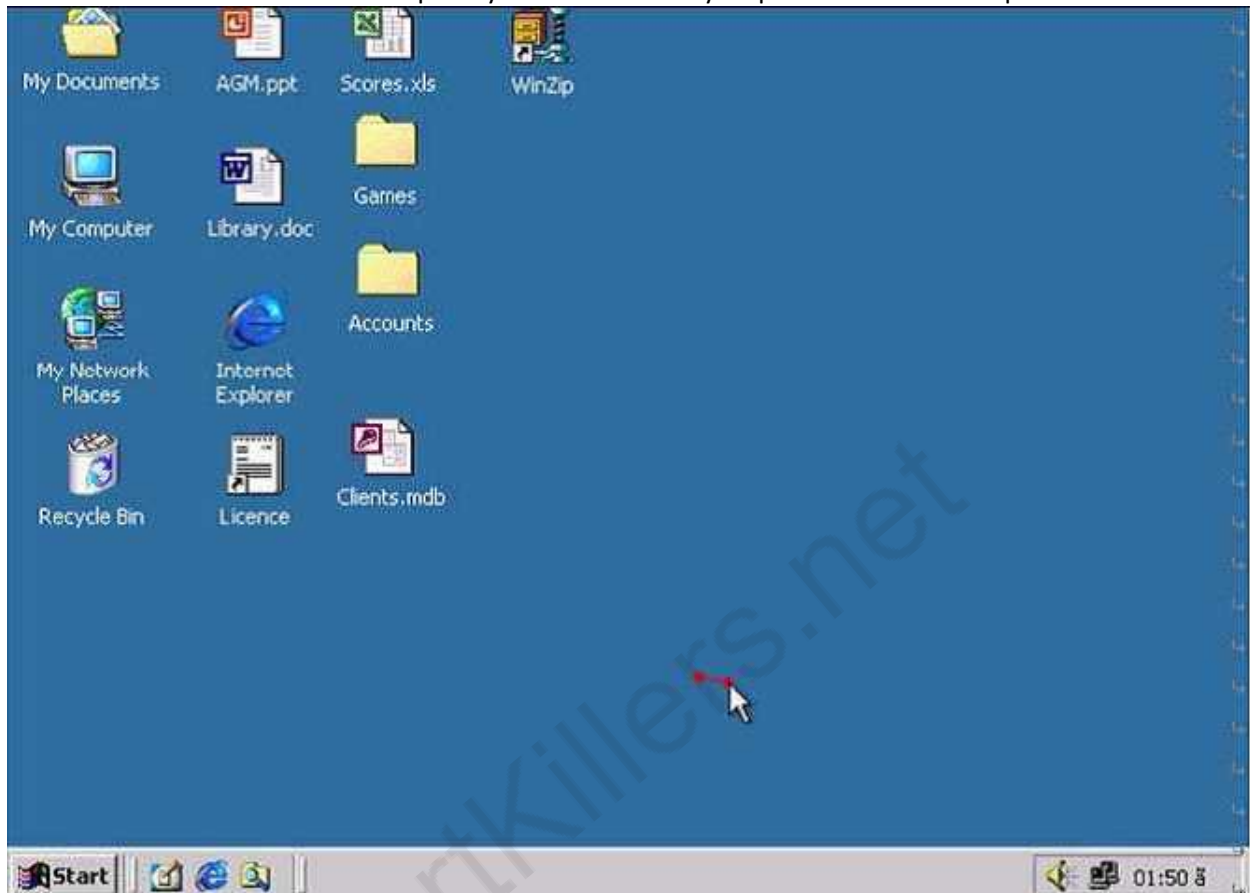
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**Question: 1**

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On the simulated Windows desktop carry out the necessary steps to restart the computer.



A. Select->start->shutdown->restart->ok

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**Answer: A**

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**Question: 2**

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If the computer application you are working on has "frozen" what is the first thing you should do?

- A. Re-install the non-responding application.
- B. Press ctrl+Alt+Delete.
- C. Turn off the PC's power supply.
- D. Slect Exit from the application's File menu.

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**Answer: B**

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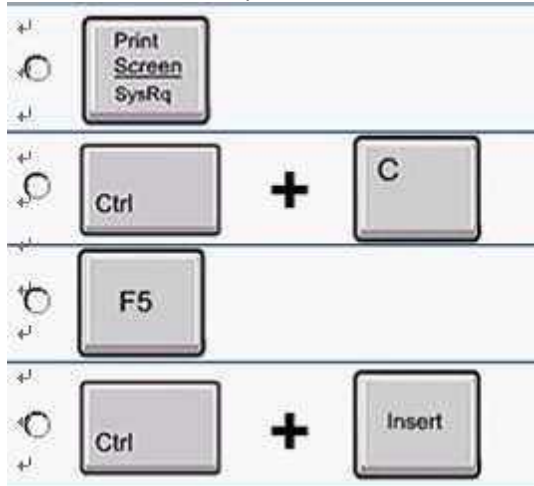
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**Question: 3**

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Pressing which of the following keys would place a picture of what is currently displayed on your

monitor onto the clipboard?



A. A

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**Answer: A**

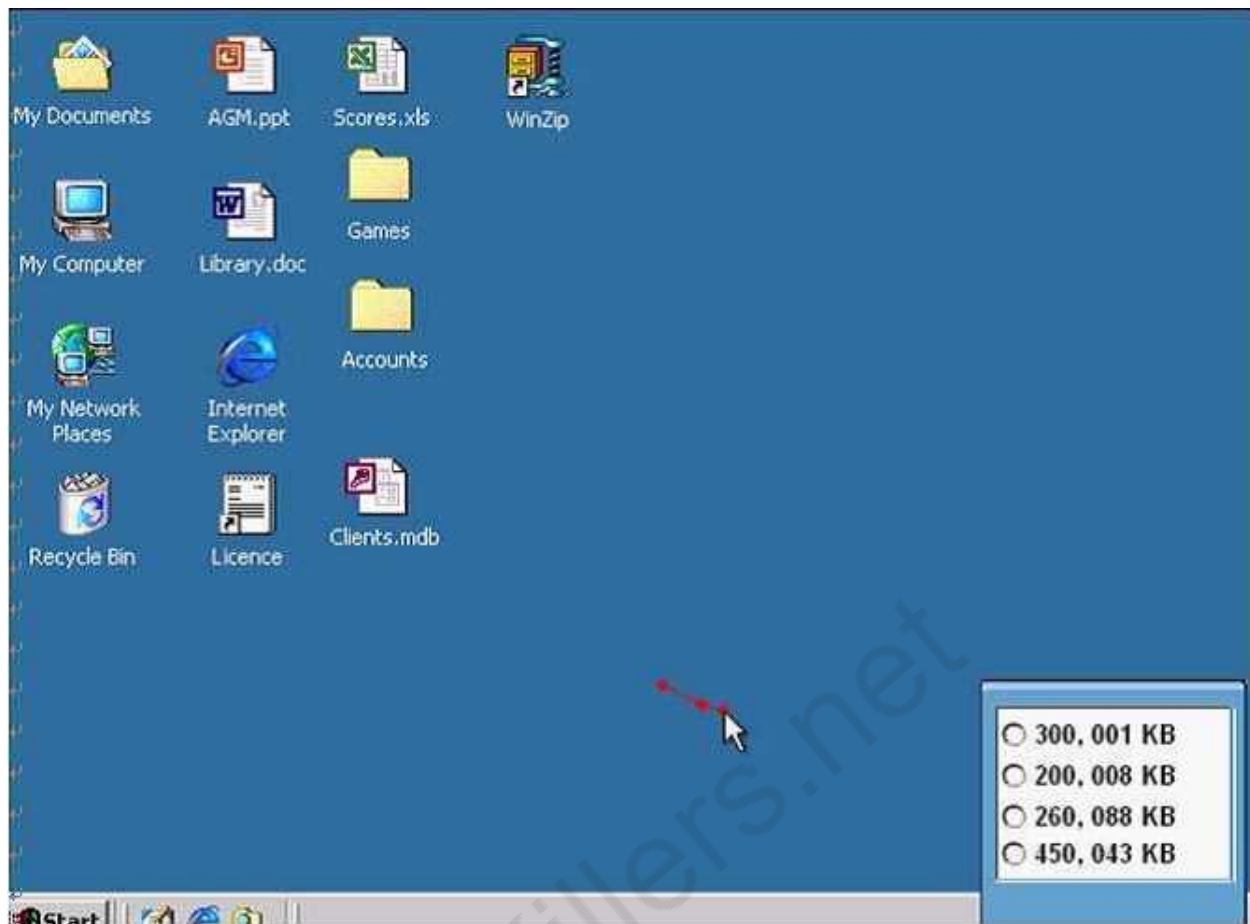
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**Question: 4**

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Use the simulated Windows Desktop to find out how much RAM is installed. Select the appropriate radio button then click on SUBMIT.



A. R.click on my computer->properties->General->select the RAM Speed->ok

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**Answer: A**

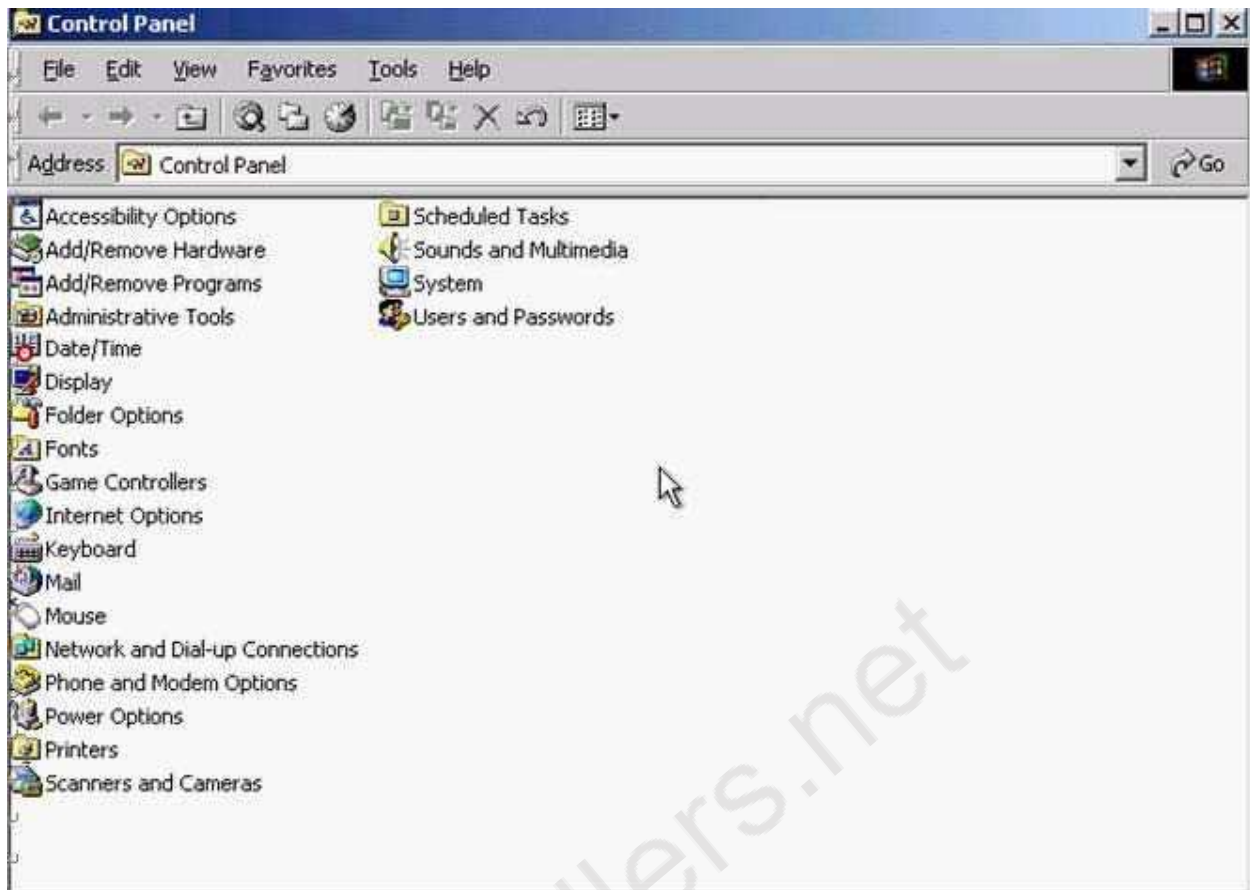
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**Question: 5**

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Change the keyboard language to UK English.



A. Select->keyboard->input Locales->select to English UK->press Set as Defaults->ok

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**Answer: A**

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