



# ServiceNow

## CIS-SAM Exam

**Certified Implementation Specialist - Software Asset Management  
Professional Exam**

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# Version: 5.0

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**Question: 1**

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Software Asset Lifecycle has components.

- A. 8
- B. 6
- C. 7
- D. 5

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**Answer: A**

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**Question: 2**

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What are three ways to get software asset data into ServiceNow?

- A. Clone, Background Script, Discovery
- B. Import Data, Plugin, Clone
- C. Discovery, Import Data, Manual
- D. Plugin, Background Script, Manual

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**Answer: C**

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**Question: 3**

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Which of the following data elements are key to an effective Software Asset Management practice within ServiceNow? (Choose four.)

- A. Software allocations
- B. Software models
- C. Foundation data
- D. Software contracts
- E. Software entitlements

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**Answer: ABCE**

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**Question: 4**

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HOTSPOT

Match the best practice method for the amount of data:

Large amount of data

▼
Import data
Manual
Discovery

Medium amount of data

▼
Import data
Manual
Discovery

Small amount of data

▼
Import data
Manual
Discovery

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**Answer:**

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Large amount of data

▼
Import data
Manual
Discovery

Medium amount of data

▼
Import data
Manual
Discovery

Small amount of data

▼
Import data
Manual
Discovery

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**Question: 5**

When receiving an order, which data point is mandatory?

- A. Assigned To
- B. Cost
- C. Asset Tag
- D. Serial Number

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**Answer: C**

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Explanation:

Reference: [https://docs.servicenow.com/bundle/orlando-it-service-management/page/product/procurement/task/t\\_ReceiveAnAsset](https://docs.servicenow.com/bundle/orlando-it-service-management/page/product/procurement/task/t_ReceiveAnAsset)

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